**BellSouth Telecommunications
FCC Briefing
September 10, 1997**

1

Interconnection Organization
Product Availability
Ordering Interfaces
Provisioning/Maintenance Interfaces
Billing
Parity Metrics

2

Customer Facing Organization

Product Groups

RESALE	UNE
Simple	Simple
(1FR, 1FB, Touch...	(Loop, port, N...
Complex	mplex (Infrastructure)
(ESSX, Frame R...	(trunks, SS7)

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30 Simple Resale Products

- Flat Rate Residence
- Flat Rate Business
- Measured Rate Residential
- Measured Rate Business
- Touchtone
- Speed Calling
- Three Way Calling
- Call Waiting
- Call Waiting Deluxe
- Call Forwarding Variable
- Remote Call Forwarding
- Remote Access to CF
- RingMaster
- Call Tracing
- Call Block
- Call Selector

- Call Return
- Repeat Dialing
- Preferred Call Forwarding
- Caller ID
- Enhanced Caller ID
- MemoryCall
- MemoryCall Answering Service
- Optional Calling Plan
- Area Plus
- Integrated Pkg - Area Plus, Area Plus w/ Complete Choice & Complete Choice
- Georgia Community Calling
- Independent Payphone Provider
- Message Telephone Service
- Visual Director

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20 Complex Resale Products

- Accupulse
- Basic Rate ISDN & Primary Rate ISDN
- Centrex/ESSX
- DID Trunks
- E911/SALI
- Flat Rate PBX Trunks
- FlexServ
- Frame Relay & CDS
- Lightgate
- Megalink

- Megalink Channel Service
- Megalink Plus
- Megalink ISDN
- MultiServ/MultiServ Plus
- Measured/Message Rate PBX Trunks
- Native Mode LAN Interconnection (NMLI)
- Off Premise Extension (OPX)
- SmartPath DS-1
- SmartRing
- Synchronet

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Simple UNEs

- Unbundled Loops
  - 2W Analog Voice Grade Loop
  - 4W Analog Voice Grade Loop
  - 4W DS1 & PRI Digital Loop
  - 2W ISDN Digital Loop
    - (ADSL Loop & HDSL Loop)
- Network Interface Device
  - NID to NID Cross Connect 2 Wire
  - NID to NID Cross Connect 4 Wire
  - NID to Spare Capacity

- Unbundled Local Switching
  - 2W Analog Line Port
  - 2W ISDN Digital Line Side Port
  - 4W ISDN DS1 Digital Trunk Port
  - Switching Functionality
  - 2W Analog DID Trunk Port
  - DID
  - Unbundled Local Usage (Entire Local Calling Area)
- Number Portability
  - RCF

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Complex UNEs

- Interoffice Transport Analog
- Interoffice Transport DSO
- Interoffice Transport DS1
- Interoffice Transport DS3
- Digital Cross Connect
    - DCS 1/0
    - DCS 3/1
    - DCS 3/0
- Access To Databases
    - 800 Database
    - Line Information Database (LIDB)

- O/S and DA UNEs
    - Directory Assistance Transport
    - Directory Assistance Database Service (DADS)
    - Direct Access to DA Service (DADAS)
- Open AIN (OAIN)
    - OAIN Tool Kit
    - OAIN Service Management System
- CCS7 Signaling Transport Service
    - A-Link Signaling
    - D-Link Signaling
    - STP

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Complex UNEs

- Unbundled Interoffice Transport
    - Common
    - Dedicated
- Customized Call Routing (Selective Routing - LCC)
- Tandem Switching
- Unbundled Access To OSS
    - Pre-Order
    - Order/Provisioning
    - EDI
    - LEO
    - LESOG
    - LENS

- Unbundled Access To OSS con't
    - Maintenance/Repair
    - TAFI, EB Gateway
    - Billing (DUF)
- Local Interconnection (Incl Reciprocal Compensation)
    - 1 Way Trunking
    - 2 Way Intermediary
    - Multiple Tandem Interconnection
- Switched Local Channel Interconnection
    - Analog Grade
    - 2 Wire
    - 4 Wire
    - DS1
    - DS3

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Complex UNEs

- INTRALATA Subscription
- CMDS
- Records Exchange
  - Non-Intermediary
  - Meet Point Billing
  - IntraLATA 800 Records & Compensation
  - Optional Daily Usage File
- Collocation
  - Physical
  - Virtual
- Dry Fiber
- Poles Ducts. Conduit
- Rights of Way

- Loop Concentration
  - Loop Channelization System
  - CO Channel Interfaces 2W Voice
  - CO Channel Interfaces 4W Voice
- Sub Loops
  - Loop Feeder
  - Loop Concentration
- O/S and DA UNEs
  - Operator Call Processing - OPCH, FACH BLV, EI, ECT

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Electronic Interfaces

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ATTACHMENT 34

BellSouth Telecommunications, Inc.
Docket No. 960786-TL
Calhoun Deposition
August 22, 1997
REVISED Late Filed Exhibit No. 3
Page: 1 of 5

REQUEST: List of services/features available through LENS, RNS, and DOE.

RESPONSE:

LENS: All service/features are available via the Inquiry Screen of the Local Exchange
Navigation System (LENS). See Rebuttal Testimony of Gloria Calhoun, Exhibit CG-30.

DOE: All products and services that are assigned a valid BellSouth USOC and are on the CRIS
rating file are available through the DOE Negotiation system.

3.   List of the services and features available through RNS

Services Available via RNS in Florida

RESIDENCE LINES

1FR   - UNLIMITED LOCAL CALLING
1FRCL - UNLIMITED LOCAL CALLING WITH CALLER ID
RUA   - FLAT MEASURED - COMBINED SERVICE
RUACL - FLAT MEASURED - COMBINED SERVICE WITH CALLER
              ID
1MR   - MESSAGE RATE SERVICE
1MRCL - MESSAGE RATE SERVICE WITH CALLER ID
1MF2X - MESSAGE/MESSAGE RATE SERVICE
VR5   - AREA PLUS SERVICE
VR5CL - AREA PLUS SERVICE WITH CALLER ID
VR6   - AREA PLUS WITH COMPLETE CHOICE
VR6CL - AREA PLUS WITH COMPLETE CHOICE - CALLER ID
VR3   - COMPLETE CHOICE
VR3CL - COMPLETE CHOICE WITH CALLER ID

ATTACHMENT 35

Helen Arthur
V825-6580
404-267-6580
1-888-866-2376 pager

░-----Original Message-----
From:Judy.Rueblinger1@bridge.bellsouth.com
[SMTP:Judy.Rueblinger1@bridge.bellsouth.com]
Sent:Friday, August 29, 1997 3:47 PM
To:Arthur, Helen (MCI); Arthur, Helen (MCI)
Cc:Clifford.H.Bowers@bridge.bellsouth.com;
Bryan.Green@mci.com; Judy.Rueblinger1@bridge.bellsouth.com
Subject:Reject Specifications

Helen,

In response to your memo I have received word from Linda Tate
that since we are in the developmental stage on rejects, we have no
specifications to provide MCI at this time. Fortunately, because we are
at this stage we were able to share your request and examples with Linda
for consideration.
As we have more information we will be glad to share it with
you.
Thanks,

Judy
770-492-7524

ATTACHMENT 36

MCI

August 27, 1997

Pamela Lee
Sales Assistant Vice President
BellSouth
1960 West Exchange Place, Suite 420
Tucker, Georgia 30084

Dear Pam,

On August 8, 1997 BellSouth confirmed that they would support mechanized loss notification via an EDI 836 transaction, and jeopardy and reject notifications manually. During a meeting on 8/19/97, MCI was informed that BellSouth would support mechanized jeopardies but rejects and loss notifications would be manual. Not only are we bothered by the lack of support for automated processes, but also by the fact that each time a meeting was held, BellSouth changed its position. In order to expedite this process, MCI has offered specifications in response to the manual processes (see attachment).

In response to our request BellSouth committed to get back to MCI with an answer to our specifications by 8/22/97. On 8/25/97 we received the following comments from Judy Rueblinger; "According to our staff this will take additional time to research. They have advised they will pursue further and provide me a status on their progress on Friday, 8/29. We want to make sure the staff has time to do the appropriate research before giving us an answer."

I need your support to help bring closure to this issue. What we need on or before 8/29 is a response to our request not just status. A delay would only further delay our ability to enter the local market. Your assistance in resolving this matter would be greatly appreciated.

Please provide a response by August 29, 1997 detailing whether BellSouth will support the manual process proposed by MCI or an alternative process.

Sincerely,

Helen H. Arthur
Local Systems Implementation Specialist
Enclosure (1)

cc: Bryan Green
     Joe Baker
     Cliff Bowers
     Marcel Henry

ATTACHMENT 37

Helen Arthur
V825-6580
404-267-6580
1-888-866-2376 pager

※-----Original Message-----
※From:※Judy.Rueblinger1@bridge.bellsouth.com
[SMTP:Judy.Rueblinger1@bridge.bellsouth.com]
※Sent:※Tuesday, September 09, 1997 12:27 PM
※To:※Arthur, Helen (MCI)
※Cc:※Clifford.H.Bowers@bridge.bellsouth.com;
Judy.Rueblinger1@bridge.bellsouth.com
※Subject:※RE: Response - Jeopardies/Rejects/Loss
Notification

※Helen,

※According to the CLEC Ordering Guide Service Jeopardies are
relayed to the CLEC
※via a phone call.

※Judy

ATTACHMENT 38

Operational Trial Status
(As Of 9/30/97)

- **540 Orders have been processed**
  - Order Types comprised of Migrate-As-Is (49%), Migrate-As-Specified (26%), and New (25%)
  - Order Status
  - 5% of Orders are in a Pending Status

- **Order Completion Interval**
  - As of 9/30/97, Average Interval Performance is 4.56 days

- **Desired Due Date**
  - 76% of all DDDs are late
  - Average late time is 4.01 days late
  - Average overall is 3.17 days late

- **Firm Order Confirmation**
  - 31% of all FOCs are late
  - Average late time is 3.75 days late
  - Average overall is .58 days late

Migrate-As-Is Status

- ## 266 Orders have been processed
    - 5% of Orders are in an Incomplete Status
- ## Order Completion Interval
    - As of 9/30/97, Average Interval Performance is 2.42 days
- ## Desired Due Date
    - 64% DDDs are late
    - Average late time is 3.09 days late
    - Average overall is 1.68 days late
- ## Firm Order Confirmation
    - 37% of all FOCs are late
    - Average late time is 2.04 days late
   - Average overall is .34 days late

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Migrate-As-Specified Status

- **128 Orders have been processed**
  - 4% of Orders are in an Incomplete Status

- **Order Completion Interval**
  - As of 9/30/97, Average Interval Performance is 5.61 days

- **Desired Due Date**
  - 86% DDDs are late
  - Average late time is 4.14 days late
  - Average overall is 3.86 days late

- **Firm Order Confirmation**
  - 20% of all FOCs are late
  - Average late time is 4.0 days late
 - Average overall is .51 days late

New Install Status

- **134 Orders have been processed**
  - 9% of Orders are in an Incomplete Status
- **Order Completion Interval**
  - As of 9/30/97, Average Interval Performance is 8.03 days
- **Desired Due Date**
  - 92% DDDs are late
  - Average late time is 6.10 days late
  - Average overall is 5.67 days late
- **Firm Order Confirmation**
  - 28% of all FOCs are late
  - Average late time is 5.69 days late
  - Average overall is 1.18 days late
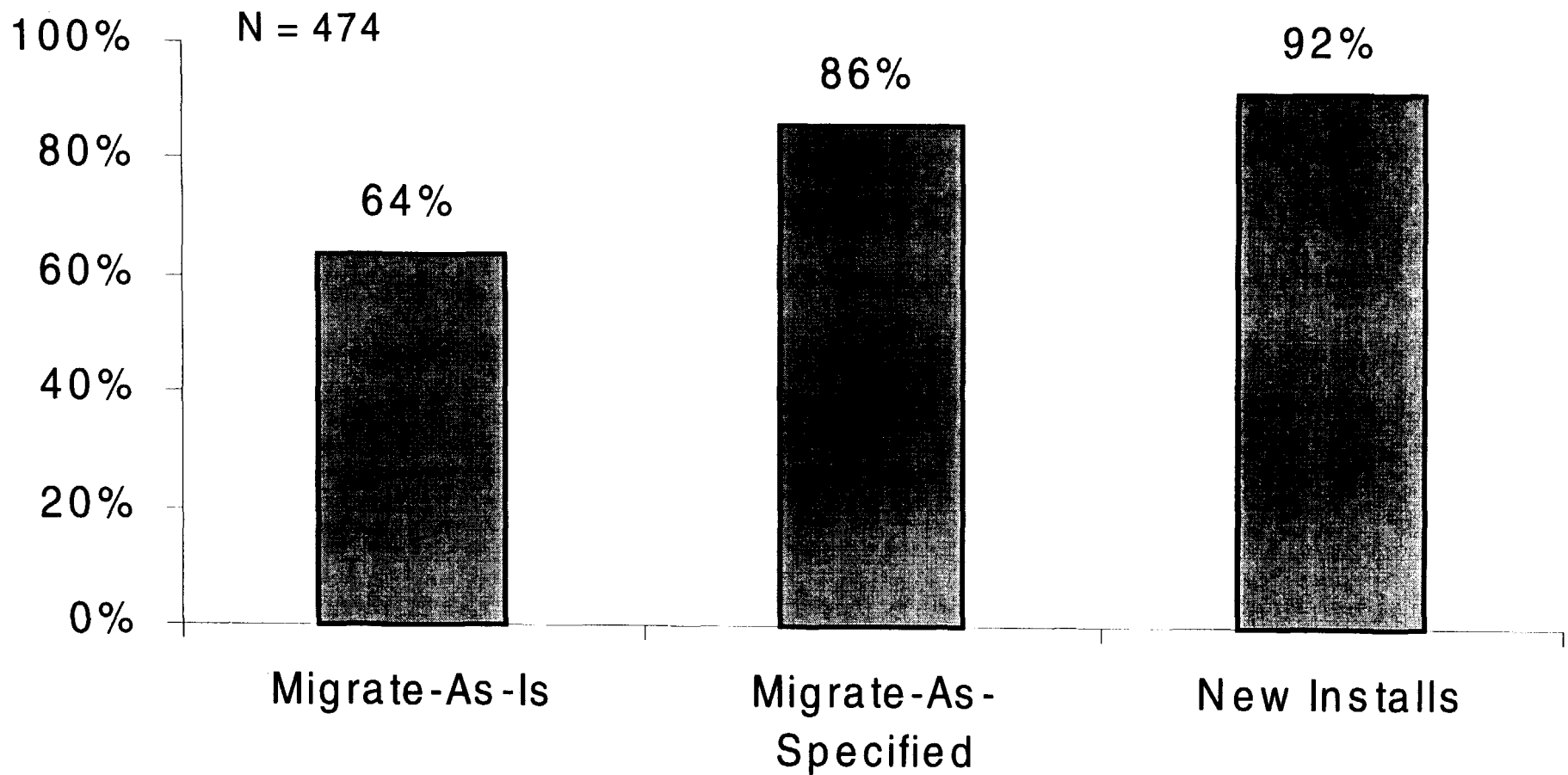
Operational Trial
Order Types
(Through 9/30/97)

5
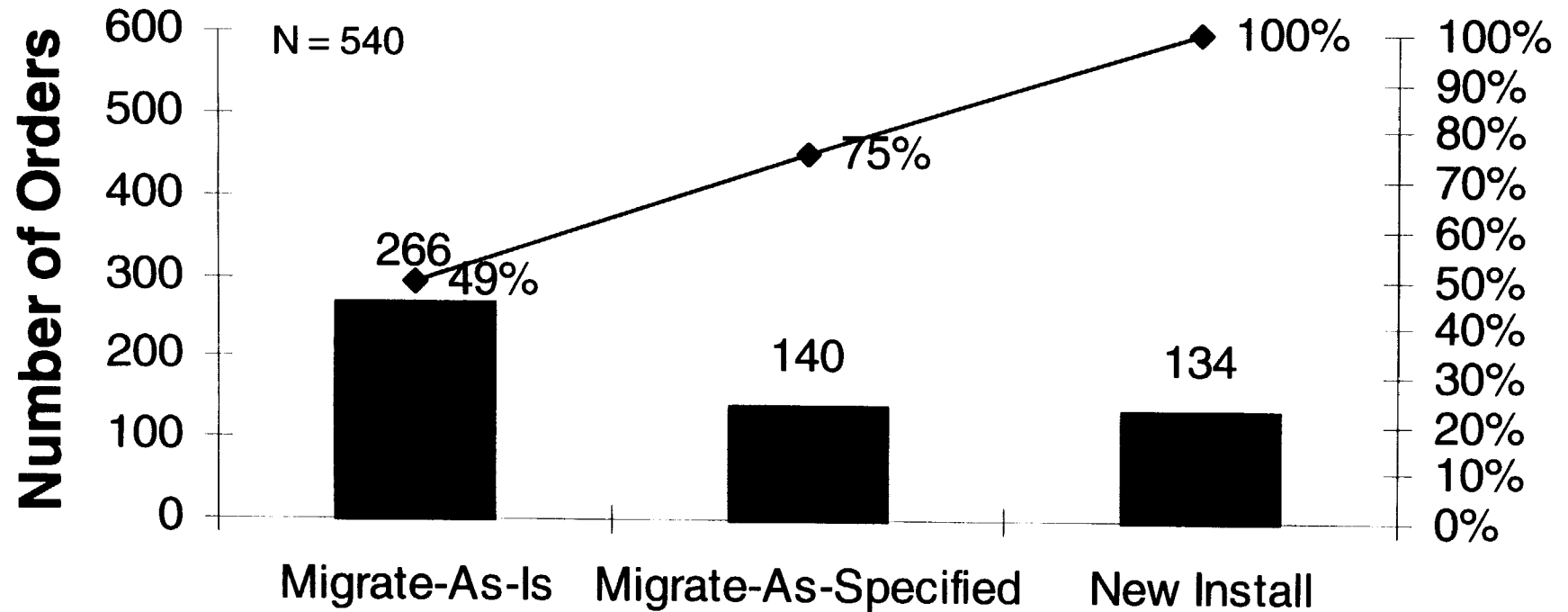
Operational Trial
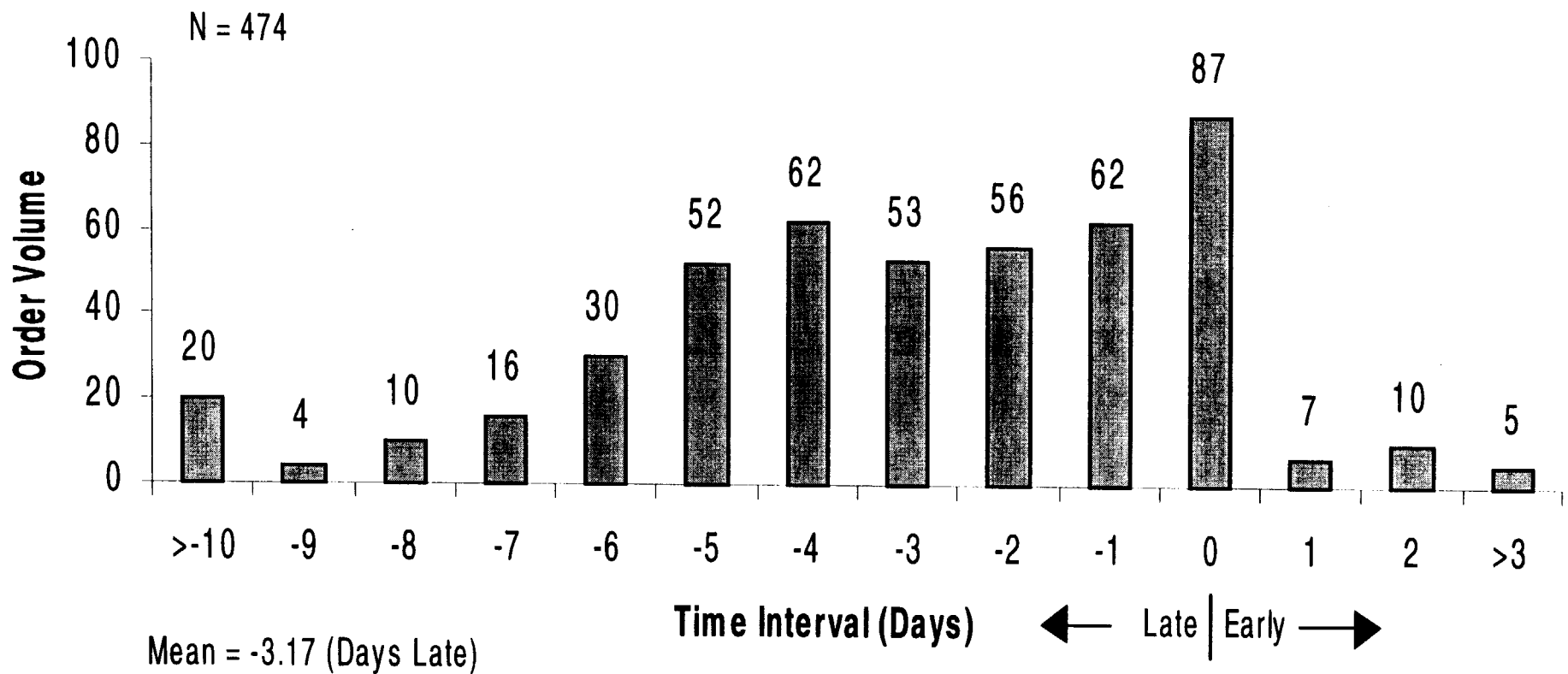## Desired Due Date Accuracy

N = 474

6%

18%

76%
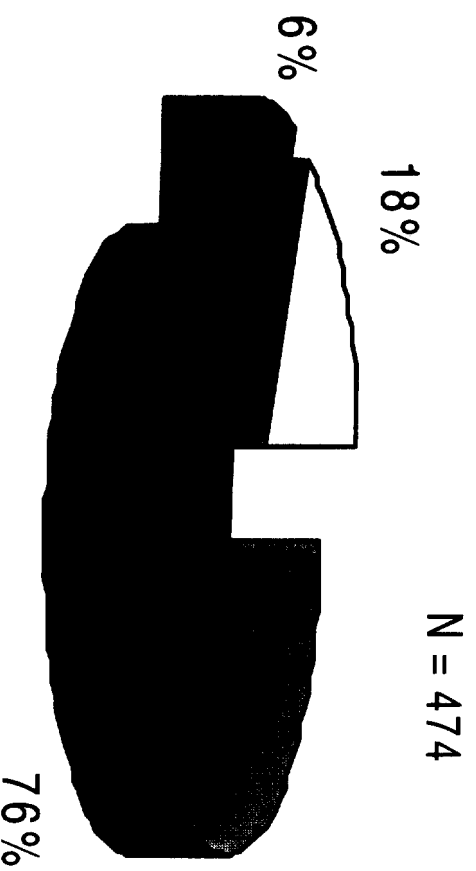
Late ■ Early □ On Time

Operational Trial
Orders Completed After Desired Due Date

Operational Trial
Desired Due Date To Order Completion Intervals

N = 474

Order Volume

| >-10 | -9 | -8 | -7 | -6 | -5 | -4 | -3 | -2 | -1 | 0 | 1 | 2 | >3 |

20, 4, 10, 16, 30, 52, 62, 53, 56, 62, 87, 7, 10, 5

Time Interval (Days)   ← Late | Early →

Mean = -3.17 (Days Late)

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Migrate-As-Is
Desired Due Date To Order Completion Interval

Mean = -1.68 (Days Late)

9
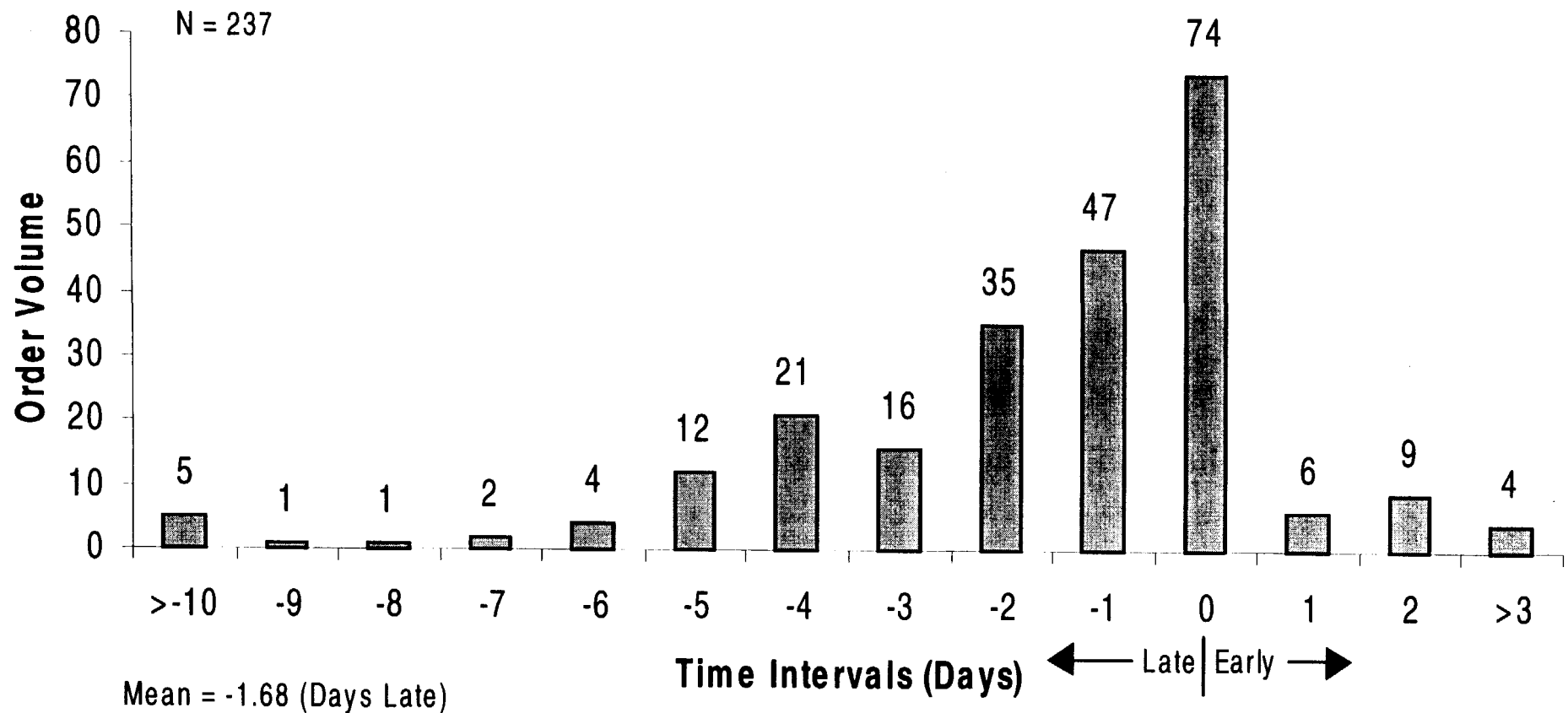
Migrate-As-Specified
Desired Due Date To Order Completion Intervals

N = 128

Order Volume

| 80 | 70 | 60 | 50 | 40 | 30 | 20 | 10 | 0 |

3 0 3 4 10 23 29 22 16 8 9 1 0 0

>-10 -9 -8 -7 -6 -5 -4 -3 -2 -1 0 1 2 >3

Mean = -3.86 (Days Late)

Time Intervals (Days)

← Late | Early →

10